

# OptumHealthPerformance.com Privacy and Security Policy

## *I Introduction and Applicability*

PLEASE READ THIS PRIVACY AND SECURITY POLICY CAREFULLY BEFORE USING THIS SITE. OptumHealthPerformance.com, by OptumHealth Care Solutions, Inc. (“OptumHealth,” “OptumHealthPerformance.com,” “Site,” “we,” or “us”), is very sensitive to privacy and security issues. We respect your right to privacy and know that you want us to keep your information that you send to us secure. This Privacy and Security Policy (“Privacy Policy”), along with the *OptumHealth Performance Terms and Conditions*, describe the terms and conditions under which we offer you access to the Site.

## *II Protecting Your Personal Information*

We have taken precautionary measures to make all information received from our online visitors secure against unauthorized access and use. We have reasonable and customary security measures in place in our physical facilities to protect against the loss, misuse, or alteration of information that we have collected from you at our Site.

## *III Information We Collect From You*

In order to contact us via email, the OptumHealthPerformance.com inquiry form requires users to give us contact information including address and email. We do not sell or share your personal or identifiable information to companies outside of OptumHealth and its affiliates.

Individuals that complete the Let’s Go form on [www.optumhealthperformance.com](http://www.optumhealthperformance.com) may occasionally receive promotional emails or direct mails about products or services sold by OptumHealth and its affiliates. Individuals may also request removal from OptumHealth marketing emails by sending a request to [performance@optumhealth.com](mailto:performance@optumhealth.com).

## *IV Internet Information We Collect About You*

### *A. Cookies Technology*

OptumHealth uses “cookies” technology to obtain usage information from our online visitors. “Cookies” do not identify a specific user and are not used to collect any personal information. A “cookie” is a message given to your Web browser by our Web server. The message is then sent back to our server each time your browser requests a page from our server. The “cookies” OptumHealthPerformance.com uses are “session cookies,” which means they are erased from your computer when you close your Web browser.

You may disable your cookie information by adjusting your browser preferences on your personal computer at any time. In order to provide the best possible service and relevant information to you, we use cookies to:

- Track resources and data accessed on the Site per visitor;
- Record general Site statistics and activity; and
- Assist users experiencing Web Site problems.

### *B. IP Address*

We may use your IP address to help diagnose problems with our server and to administer our Site. Your IP address may also be used to help identify you and to gather broad demographic information and to respond to legal requests.

## *V Contacting Us Regarding the Site*

If you have any questions about this privacy statement, the practices of this Site or your dealings with this Site, you can [Contact Us](#) online.